



CMU IT LIFE

Handbook for Chiang Mai University students



Introduction

The “CMU IT Life” Handbook for Chiang Mai University students is designed to introduce the IT services of Chiang Mai University. It is provided by the Information Technology Service Center (ITSC) to support online learning, searching for information, copyright software services, ITSC Corner, Jumbo Net and other related IT services. It also provides systems and services that will benefit students throughout their study at Chiang Mai University.

The Information Technology Service Center is the main information technology provider of the university. It is hoped that this “CMU IT Life” guide will benefit students in using IT on campus and to support student learning. If you need more details or help on the use of information technology then you can contact or visit the One Stop Service Room, 1st Floor, Information Technology Service Center, Chiang Mai University email: itsc@cmu.ac.th or call either 053-943827 or 053-943857 during office hours. (7.30 am – 4.30 pm Mon-Fri)

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CMU IT Account

<https://account.cmu.ac.th/>

The Chiang Mai University account (CMU IT Account) is used to access the various services of Chiang Mai University. It is available to support teaching and learning to make living at the Chiang Mai University campus more comfortable. Using CMU IT Account to access Jumbo Net (Wi-Fi), Student Information System (CMU SIS) and online learning system (CMU e-Learning). All students will create their own CMU IT Account on student registration date with authentications system of ITSC.



CMU Mail

The email system @cmu.ac.th for Chiang Mai University students is safe and reliable with Office 365. The email will be created automatically with CMU IT Account (using the same name). The email services available for students are as follows:

1. There is storage space in the Mailbox of 50 GB with a limit for receiving and sending messages and attachments of up to 25 MB.
2. Appointments using the calendar and notification before appointment time.
3. Reduce the risk that the virus will come with email.

Website : www.office.com or <https://mail.cmu.ac.th>

Office 365



Office 365 (O365)

www.office.com

Office365 service, a set of programs that respond to teaching and learning. Comes with a suite of programs from Microsoft Cloud. This system supports sharing whether it is via the email system, appointments using the calendar or document storage and OneDrive. It can be used in conjunction with the various university Information systems. The Office 365 services available for students are as follows:

1. Storage space in the Cloud Storage (OneDrive) of 1 TB.
2. All the applications in all the Office 365 packages are available.
3. These can be used on mobile devices such as Smart Phones and Tablets.





Jumbo Net (Wi-Fi)

The wireless network service for Chiang Mai University students uses over 5,900 access points throughout Chiang Mai University. It is divided into 2 networks, named according to the frequency spectrum, @JumboPlus (2.4GHz) and @ JumboPlus5GHz (5.0GHz). These can only be accessed by using your Chiang Mai University IT account (CMU Account). After the first connection your device will connect automatically, and it can be used with up to 5 devices simultaneously.

Learn how to manage devices and profile settings for all devices at <https://jumbo.cmu.ac.th>

CMU VPN

The virtual private network service at Chiang Mai University can be used anywhere to search the research database, library articles and the online teaching system. The VPN connection must be verified by your Chiang Mai University IT Account (CMU Account) every time before connection.

** In the case of using the campus network, such as the internal Chiang Mai University wireless network Jumbo Net, you do not need to connect to a VPN because you can already access the various resources of the university. **

Learn how to install and how to use it at <http://vpn.cmu.ac.th/>



Personal Web Hosting

The personal website hosting service has 500 MB for students, and it supports the use of web pages with the HTML language. You can upload websites with Windows Explorer. Use your Chiang Mai University account (CMU IT Account) for access.

Web site : <https://myweb.cmu.ac.th>

CMU Web Hosting

This is a service that provides website space for clubs and research groups within Chiang Mai University.

The website service includes:

- 10 GB website storage space
- Web server Apache 2.4.10
- Supports PHP 5.6.4
- Database client version: libmysql -5.6.25
- Database MariaDB 10.0.20
- Upload files via FTP (if not using the university network you must connect to a VPN before being able to use FTP).

Website : <https://webhosting.cmu.ac.th/>



Azure Dev Tools for Teaching

<https://azureforeducation.microsoft.com/devtools>

This is an excellent service from Microsoft that allows Chiang Mai University students to download Microsoft software (copyrighted) through the website for themselves. There is an advanced service for a small fee. You can access the system by using your CMU IT Account at the University.



WELCOME

Download the developer tools you need to build your projects in the cloud and choose from the learning paths below to grow your Azure skills.

GET SOFTWARE



Visual Studio
Enterprise 2017



Windows Server
2019



Visual Studio Code



SQL Server 2017
Enterprise



VIEW ALL

CMU Anti-Virus

Another option for information security is the installation of Anti-Virus software available from the Information Technology Service Center. There is an anti-virus software license

for Chiang Mai University students that can be download for free! With effective threat detection and real time security, it is easy to install and easy to use.

For more information, call 0-5394-3827

Website: <https://antivirus.cmu.ac.th/>





CMU SIS

The Chiang Mai University Student Information System is a personal information system for students. It consists of information just for students and it supports systems for student development in various areas, such as the student activity system, scholarship system, student feedback system and the booking system for the use of the badminton courts.

During the last year we introduced an information system for students to support the payment of student dormitory fees via QR Payment using a Mobile Banking Application to facilitate students and support the cashless society in accordance with the University's policy. To improve student welfare with the well-being measurement system (CMU MIND), every student can do a survey once a month and the survey results will be treated as confidential. The student information system is continuously developed to support the 'Smart Student' for Chiang Mai University students.

Website : <https://sis.cmu.ac.th>



CMU e-Learning

<https://elearning.cmu.ac.th>

The CMU e-Learning KC-Moodle, Chiang Mai University's online learning system, has over 2,100 online courses and more than 200 online lessons. The CMU e-Learning KC-Moodle has the following services:



1. CMU e-Learning KC-Moodle

Services for students has a collection of over 200 online lessons divided into primary school level, secondary level and higher education level, which students can access for free. Details can be found at <https://elearning.cmu.ac.th> or ask for more information on 053-943868.

Students who want to access the system can study details at https://elearning.cmu.ac.th/free_online/service.php.



2. Online English

CMU Online English is a free online English language learning system, it includes Blended Learning, Lanna Culture in Context of English and English in Modern World, and provides student services.

To access it, use your CMU IT Account and sign in to study online. The system consists of English learning materials to practice speaking, listening, reading, writing and grammar skills. Students and anyone interested can study at the web site at <https://onlineenglish.cmu.ac.th/>.



3. CMU Pocket Trip

An application for learning English words at Chiang Mai University, such as important places within Chiang Mai University campus. It uses GPS and AR technology to create a fun activity helping students to know the various places of Chiang Mai University, including the importance of each location and the correct English name. Students can download it at the iOS and Android stores.



ITSC Corner & CMU learning Space

ITSC Corner is an information center and learning resources for students and there are also 1,090 computers on the wireless network with ITSC Corner. The main center is located in front of the library, and a total of 45 smaller centers are scattered throughout faculties and student dormitories, in order to meet the University's development policy to be a digital university and facilitate students to learn on their own.

CMU learning space is for students and supports all applications. It includes a study area, a conference table, a corner to relax and a space to sit and work privately. It has an environment that is suitable for learning and relaxation. The design focuses on simplicity and comfort for working in these areas. In addition to finding inspiration in new places, it also gives us the opportunity to meet and make new friends.

Open from 08.30 - 24.00 hrs. (Mon-Fri) and 8.30 - 18.00 hrs. (Sat-Sun)

One Stop Services

The CMU IT Account service includes new account registration and provides advice on the use of various IT services at Chiang Mai University as well as connecting devices such as smartphones, notebooks, and tablets to wireless networks. It provides advice on using computers and information technology at Chiang Mai University.

Contact

1. One stop services, 1st floor, Information Technology Service Center

Phone number 053-943827 e-mail: onestop@cmu.ac.th

2. Rajanagarindra Building, M floor, Faculty of Medicine



ศูนย์สอบวัดมาตรฐานความรู้สากล (Pearson VUE Authorized Test Centre)

The Information Technology Service Centre Chiang Mai University, together with Pearson VUE Co. Ltd., opened an International Knowledge Standards Test Centre called the Pearson VUE Authorized Test Centre, to be an information technology testing center for interested people in Chiang Mai and nearby provinces. Those who pass the exam will receive a certificate and qualify as a specialist in the field of leading information technology products worldwide as listed at http://network.cmu.ac.th/testing_center.

Working days and hours:

Monday / Wednesday / Friday,

9:00 am - 5:00 pm

For more information,

please call 053-941779

Email: network@cmu.ac.th



CMU Channel



CMU Channel provides information broadcasting services at Chiang Mai University. It provides knowledge of technology, research, and outstanding work of students through the Responsive Website and new VDO Streaming media technology. The CMU Channel is a way that viewers can receive updates on important news of Chiang Mai University, quickly and up to date.

Web Sites

This provide interesting information that is available through several websites. These have been designed and developed according to international standards and excellent website design principles. It is attractive and easy to use for staff, students and the community, and consists of 3 websites as follows:

Chiang Mai University

<https://www.cmu.ac.th/>

This is a website that collects and publishes important information about the University. It includes news, curriculum, teaching, research and activities for students, staff and others. It is a channel for information to staff, students and the general public to be kept well informed.



Information Technology Service Center

<http://itsc.cmu.ac.th>

The Website Information Technology Service Center presents University IT Services. It is ready to facilitate university life for students along with interesting IT training courses.

Lanna Corner

<http://lannacorner.net>

This website provides interesting information to support and promote arts and culture, and the history of Chiang Mai and the North of Thailand, to those interested in receiving general information.

